



Dealing With Difficult People

Presented by:
Lynne Curry, Ph.D., SPHR
November 9, 2018
9 a.m. to 12 noon

Dealing With Difficult People:

\$125

Strategies & Skills That Work In Tough & Touchy Situations

This fast-paced training teaches you solid skills and useful and innovative strategies for:

- Handling toxic individuals
- Defusing escalating situations
- Handling criticism professionally
- Getting buy-in from someone who needs to make a change
- Finding a middle ground in polarized situations



Presenter:

Lynne Curry, Ph.D., SPHR, has 40 years' experience as a trainer and management consultant and has been voted "trainer of the year" twice by the Anchorage Chapter of the American Society for Training and Development. Curry is the author of four published books, including *Beating the Workplace Bully* (AMACOM, 2016), as well as a 37-year weekly "Dear Abby of the Workplace" newspaper column and more than 300 articles appearing in national publications, including on Yahoo.com's front page. For more information on Lynne, visit www.workplacecoachblog.com.

Location:

Business Technology Center, 600 E 36th Ave, Anchorage, AK 99503

For registration, please call  **907.276.4769**

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